



CONCORD'S INTEGRATION ENGINE

Fast, accurate document delivery straight-through to the EHR (or other system of record)

Concord's Integration engine enables the Straight-Through Processing of documents and data directly to the correct record or workflow within your EHR or other system of record—integrating with systems used by providers, payers, and software vendors.



EHR FOCUSED INTEGRATIONS:

Directly integrate healthcare data into patient records with robust support for HL7 (2.x & 3.x), FHIR, CCD/CCDA, and DICOM, allowing patient information to be readily accessible within the patient record of your EHR.



PROTOCOL FLEXIBILITY:

Securely transfer data using more than 40 protocols, including REST APIs, SFTP, TCP/IP, and Amazon S3, allowing staff to quickly and confidently move critical patient data.



STREAMLINED WORKFLOWS FOR PROVIDERS:

Index documents to the correct patient, system, or department—reducing manual tasks and producing time and cost savings.



CONCORD'S PRACTICAL AI™:

Reliably extract key fields to identify, route, and index healthcare information, dramatically improving productivity and reducing manual data entry errors.

Concord**CONNECT** **STRAIGHT-THROUGH PROCESSING**

Healthcare Straight-Through Processing refers to receiving, processing and integrating documents and data directly into the system of record, with minimal manual intervention.

THE PROBLEM

Lack of Interoperability for Healthcare Documents

Staff are overloaded with the manual steps required to process healthcare documents. Indexing documents such as prior authorizations, lab results, referrals, and claims are critical to patient care and processes such as intake, scheduling and revenue cycle management.

Frequent manual steps include:

- Downloading documents to their desktop devices
- Retrieving documents from network folders
- Saving documents from an email attachment
- Manually transposing data from documents to patient charts
- Manually filing documents to patient charts and other systems

Concord Connect delivers a better solution.

THE SOLUTION

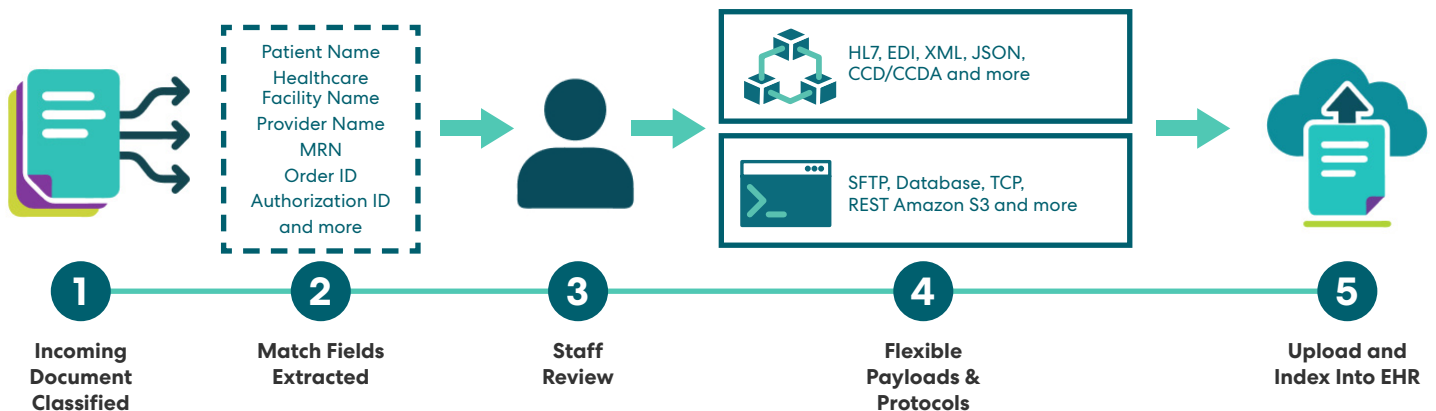
Straight-Through Processing of Healthcare Documents

Concord's Practical AI uses purpose-built AI to enable **reliable and scalable** Straight-Through Processing—resulting in improved efficiency and time savings in two phases:

- **Extracting fields to guide information:** using patient demographic information or document identifiers, the system quickly indexes healthcare information to the correct patient, encounter, order, or workflow within your EHR or system of record.
- **Data and record validation:** Staff then validate the incoming document information against a patient record and push to the EHR with minimal clicks.

Concord's Integration engine, combined with Concord's Practical AI approach, addresses the most common and pressing document processing bottlenecks. The result is a swift return on investment through time savings, cost reductions, and better business outcomes.

Intelligent indexing to the EHR or system of record



Scan the QR code or visit concord.net/concord-connect and get a workflow assessment today to see how we can deliver documents straight-through to your EHR or system of record or call us at (206) 441-3346.